

Frequently Asked Questions

What performances have been canceled for the Fall of 2020?

El Pomar Foundation Masterworks

- Season Opener - Sept. 19-20, 2020
- The Ring - Oct. 24-25, 2020

Penrose-St. Francis Health Services Philharmonic Pops

- Raiders of the Lost Ark - Sept. 25-26, 2020
- Audience Mix Tape - Oct. 16-17, 2020
- The Music of Elton John - Nov. 13-14, 2020

Al and Leigh Buettner Signature Series

- The Sections of the Philharmonic - Oct. 3-4, 2020

Holiday Performances

- The Nutcracker - Nov. 27-29, 2020
- Christmas Symphony - Dec. 20, 2020
- New Year's Eve - Dec. 31, 2020

When will the Philharmonic return to regular concerts?

We intend to return to scheduled Philharmonic performances in January 2021.

What happens if concerts cannot happen in January and beyond?

We are committed to ticketholders and musicians through this pandemic. Ticketholders are assured that they will receive the full value of their ticket purchase, either by receiving ticket vouchers for future concerts, via credit for future season tickets, or by returning tickets as a tax-deductible donation. In the event of postponement or cancellation, we'll notify all season ticket holders. Please make sure we have your correct contact information on file (email, mailing address and phone number).

When will I receive my season tickets?

All season tickets will be mailed out six weeks before the first concert date.

What do I do with my vouchers?

Just hold on to them, as they can be redeemed when concerts are able to resume, up until May 2023.

What will you be doing to ensure my safety when we do return?

Safety is our main concern. We are working with health officials on making sure patrons are safe and will take all precautions necessary.

What if I have additional questions?

Please contact Sarah Alexander, Patron Services Manager, at the Colorado Springs Philharmonic: (719) 602-5381 or sarah@cphilharmonic.org.